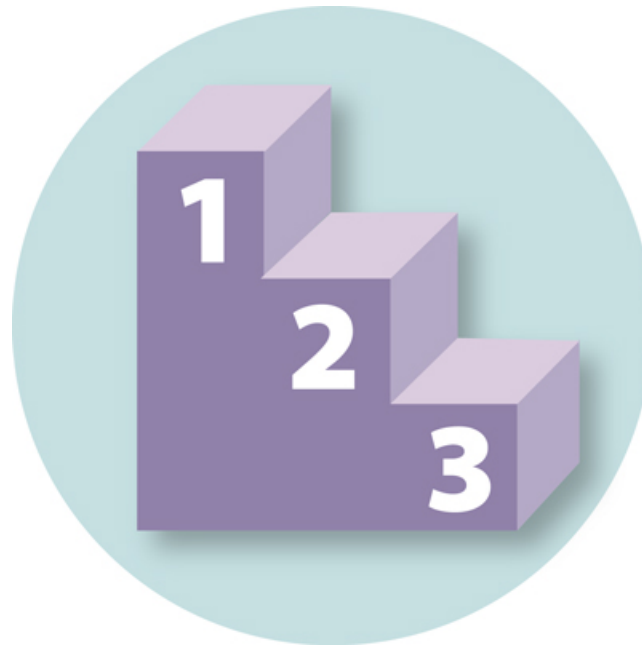


Roads, highways and winter maintenance

2019-20, Issue 2

Performance indicator standings



Family group comparison

Roads, highways and winter maintenance performance indicator standings 2019/20

Name of authority	City of York Council									
PIN	8175									
Family group	H3									
Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
Carriageway asset performance indicators Safety										
PI 03a - Percentage of emergency (cat 1) defects made safe within response times	14	100.00%	93.30%	73.12%	99.19%	5	99.79%	2	100.00%	H
PI 03b - Percentage of emergency (cat 1) and "find & fix" defects made safe within response times	14	100.00%	95.04%	73.12%	99.19%	6	99.93%	2	100.00%	H
PI 39a - Percentage of safety inspections completed on time	13	100.00%	94.48%	69.44%	-	-	99.98%	-	100.00%	H
PI 39b - Percentage of planned km of safety inspections completed	9	100.00%	98.75%	91.10%	-	-	100.00%	-	100.00%	H
PI 114 - Percentage of maintained network subject to salting regime	15	58.25%	45.61%	35.36%	-	-	49.25%	-	57.51%	H
PI 62 - Kg of salt used per km of road treated	9	112.93	78.70	15.15	-	-	-	-	-	N
Carriageway asset performance indicators Condition/Asset preservation										
PI 40 - Percentage of carriageway length to be considered for maintenance treatment (Scotland only)	9	40.60%	33.83%	27.30%	-	-	-	-	-	N
PI 41a - Percentage of carriageway length treated	17	6.13%	3.15%	1.45%	2.41%	-	-	-	-	N
PI 41b - Percentage of carriageway length treated (calculated from treatment types)	16	9.77%	3.48%	0.82%	2.41%	-	-	-	-	N
PI 41c - Percentage of carriageway square metres treated (calculated from treatment types)	17	7.44%	4.01%	1.60%	2.97%	-	-	-	-	N
PI 02b - Condition of principal roads (England and Wales only)	8	5.00%	3.83%	2.01%	-	-	3.00%	-	2.01%	L
PI 02c - Condition of All non principal roads (England and Wales only)	9	14.55%	7.48%	3.00%	8.26%	6	4.14%	3	3.00%	L
PI 02e - Condition of non principal roads (Class B -England and Wales only)	9	21.85%	6.46%	2.80%	21.85%	9	3.30%	4	2.80%	L
PI 02f - Condition of non principal roads (Class C -England and Wales only)	9	27.73%	10.93%	2.30%	27.73%	9	5.70%	4	2.30%	L
PI 02g - Condition of unclassified roads (England and Wales only)	8	28.00%	20.57%	6.30%	27.87%	7	14.20%	4	6.30%	L
PI 02d - Condition of 'A' class carriageways (Scotland only)	9	38.78%	27.51%	19.96%	-	-	23.00%	-	19.96%	L
PI 02h - Condition of 'B' class carriageways (Scotland only)	9	36.92%	27.47%	18.45%	-	-	23.59%	-	18.45%	L
PI 02i - Condition of 'C' class carriageways (Scotland only)	9	46.93%	35.63%	20.40%	-	-	33.56%	-	20.40%	L
PI 02j - Condition of unclassified carriageways (Scotland only)	9	42.88%	35.54%	26.50%	-	-	31.00%	-	26.50%	L
PI 28 - Number of emergency (cat 1) defects per km of maintained carriageway	14	1.27	0.37	0.00	0.16	7	0.03	2	0.01	L

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Family group comparison

Roads, highways and winter maintenance performance indicator standings 2019/20

Name of authority	City of York Council									
PIN	8175									
Family group	H3									
Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
PI 29 - Percentage change in number of emergency (cat 1) defects	16	200.00%	-8.86%	-99.69%	19.23%	12	-70.52%	3	-73.30%	L
PI 34 - Percentage of urgent (cat 2 high) defects repaired within timescale	16	100.00%	80.00%	46.65%	54.44%	14	97.56%	4	100.00%	H
Carriageway asset performance indicators Third party claims										
PI 31b - Percentage change in number of non repudiated third party claims in last 3 years compared to previous 3 year period (carriageways)	11	36.24%	-9.01%	-56.52%	-	-	-28.10%	-	-28.41%	L
Carriageway asset performance indicators Financial										
PI 15b - Percentage of total carriageways function cost (revenue and capital) spent directly on carriageway repairs	13	96.93%	80.98%	26.05%	-	-	-	-	-	N
PI 42a - Total carriageway maintenance expenditure by carriageway network length	17	£10,861	£5,994	£751	£7,458	-	-	-	-	N
PI 42b - Carriageway contractor maintenance expenditure by carriageway network length	17	£9,542	£5,298	£751	£7,168	-	-	-	-	N
PI 42c - Total carriageway maintenance expenditure by square metres of carriageway area treated	16	£59.63	£29.36	£7.95	£36.06	-	-	-	-	N
PI 44 - Actual investment as a percentage of steady state figure (Scotland only)	6	122.06%	86.58%	45.47%	-	-	-	-	-	N
PI 23 - Percentage of roads/highways fabric maintenance expenditure that was spent on carriageways	14	96.81%	85.73%	52.85%	-	-	-	-	-	N
PI 32 - Service cost per gully	13	£30.04	£13.19	£5.05	£30.04	13	£6.98	4	£5.12	L
PI 43 - Total cost for carriageway winter maintenance treatment over the entire winter period divided by the total carriageway network length	17	£2,102.31	£740.54	£250.63	£459.44	-	-	-	-	N
PI 57a - Total cost per kilometre of carriageway travelled for precautionary treatment	12	£132.66	£21.03	£0.77	£0.77	1	£4.90	1	£4.45	L
PI 57b - Total cost per kilometre of carriageway treated for precautionary salting	12	£71.74	£21.68	£1.28	£1.28	1	£7.70	1	£6.53	L
PI 36b - Ratio of annual carriageway claims costs to structural expenditure (pence per £)	10	1.25	0.44	0.01	-	-	0.10	-	0.01	L
PI 63 - Total expenditure by carriageway network length	17	£18,760.04	£10,501.61	£2,096.86	£12,443.36	-	-	-	-	N
Footway asset performance indicators Safety										
PI 45a - Percentage of emergency (cat 1) defects made safe within response times	12	100.00%	95.41%	84.21%	100.00%	1	100.00%	1	100.00%	H
PI 46a - Percentage of safety inspections completed on time	10	100.00%	89.72%	41.32%	-	-	100.00%	-	100.00%	H
PI 46b - Percentage of planned kilometres of safety inspections completed	7	100.00%	98.44%	92.62%	100.00%	1	-	-	100.00%	H

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Family group comparison

Roads, highways and winter maintenance performance indicator standings 2019/20

Name of authority	City of York Council									
PIN	8175									
Family group	H3									
Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
PI 113 - Percentage of total footways subject to precautionary salting treatment	15	18.27%	6.14%	0.00%	5.62%	7	11.33%	2	16.91%	H
Footway asset performance indicators Condition/Asset Preservation										
PI 47 - Percentage of footway length to be considered for maintenance treatment	13	56.10%	17.07%	2.76%	2.76%	-	-	-	-	N
PI 48a - Percentage of footway length treated	13	3.80%	0.94%	0.05%	-	-	-	-	-	N
PI 48b - Percentage of footway length treated (calculated from treatment types)	15	2.18%	0.58%	0.00%	-	-	-	-	-	N
PI 48c - Percentage of footway square metres treated (calculated from treatment types)	17	5.30%	0.89%	0.08%	0.16%	-	-	-	-	N
Footway asset performance indicators Third party claims										
PI 31c - Percentage change in number of non repudiated third party claims in last 3 years compared to previous 3 year period (footways)	10	61.90%	-9.79%	-41.03%	-	-	-28.33%	-	-41.03%	L
Footway asset performance indicators Financial										
PI 15c - Percentage of total footways function cost (revenue and capital) spent directly on footway repairs	15	97.04%	81.67%	50.41%	78.24%	-	-	-	-	N
PI 49a - Total footway maintenance expenditure by footway network length	17	£1,714.12	£762.08	£264.32	£856.50	-	-	-	-	N
PI 49b - Total footway contractor maintenance expenditure by footway network length	16	£1,274.56	£651.91	£264.32	£670.14	-	-	-	-	N
PI 49c - Total footway maintenance expenditure by square metres of footway area treated	16	£270.22	£103.61	£9.35	£89.78	-	-	-	-	N
PI 24 - Percentage of roads/highways fabric maintenance expenditure that was spent on footways	14	47.15%	14.27%	3.19%	-	-	-	-	-	N
PI 50 - Total cost for footway winter maintenance treatment over the entire winter period divided by the total footway network length	10	£334.02	£110.29	£0.70	£40.87	-	-	-	-	N
PI 58 - Total cost per km of footway travelled for precautionary treatment	7	£1,496.00	£427.01	£22.87	£1,090.20	6	-	-	£22.87	L
PI 36c - Ratio of annual footway claims costs to structural expenditure (pence per £)	9	12.91	3.60	0.00	-	-	0.00	-	0.00	L
Traffic management system performance indicators Safety										
PI 55 - Percentage of faults rectified within target time	14	100.00%	95.53%	84.34%	-	-	98.96%	-	99.73%	H
PI 56 - Percentage of faults rectified on first visit	14	96.75%	88.29%	65.38%	-	-	94.13%	-	96.30%	H

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Family group comparison

Roads, highways and winter maintenance performance indicator standings 2019/20

Name of authority	City of York Council									
PIN	8175									
Family group	H3									
Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
Bridges and structures performance indicators Safety										
PI 300 - Percentage of principal inspections completed on time	12	100.00%	74.29%	12.20%	-	-	100.00%	-	100.00%	H
PI 301 - Percentage of general inspections completed on time	15	100.00%	84.03%	0.00%	-	-	100.00%	-	100.00%	H
Bridges and structures performance indicators Condition/Asset Preservation										
PI 302 - Bridge stock condition indicator - average BSCLav	15	95.00	86.26	77.15	-	-	90.05	-	91.00	H
PI 303 - Bridge stock condition indicator - critical BSCLcrit	14	83.20	75.29	66.60	-	-	81.01	-	83.10	H
Bridges and structures performance indicators Functionality										
PI 304 - Percentage of council owned bridges failing European standards	15	12.09%	3.30%	0.00%	-	-	0.55%	-	0.00%	L
PI 305 - Percentage of council road bridges with unacceptable height, weight or width restrictions	15	8.70%	2.45%	0.00%	-	-	0.34%	-	0.00%	L
Bridges and structures performance indicators Financial										
PI 306 - Annual budget Allocated as percentage of cost of identified work (from AMP) - Scotland only	9	61.94%	19.76%	2.87%	-	-	-	-	-	N
PI 307 - Percentage of Allocated budget spent per annum (Scotland only)	9	147.78%	72.48%	22.66%	-	-	-	-	-	N
PI 308 - Cost of identified potential work as percentage of total structures valuation - Scotland only	8	26.26%	6.61%	0.29%	-	-	-	-	-	N
All asset types amalgamated performance indicators Customer service										
PI 37 - Percentage of customer enquiries / requests for service closed off within council's own identified response times	9	97.26%	72.03%	37.14%	-	-	91.83%	-	97.26%	H
PI 61 - Percentage of enquiries made under the Freedom of Information Act that were dealt with within the Allowable time	13	100.00%	91.59%	52.94%	-	-	98.61%	-	100.00%	H
PI 208a - Taking everything into account, % of respondents satisfied overall with the service provided	2	18.18%	16.70%	15.22%	-	-	-	-	18.18%	H
All asset types amalgamated performance indicators Safety										
PI 59 - Percentage of emergency (cat 1) defects made safe within response times (carriageways and footways)	14	100.00%	92.82%	78.77%	99.53%	3	98.40%	1	99.80%	H
PI 60 - Km inspected per Safety Inspector (carriageways and footways)	6	2,434.12	912.98	192.80	-	-	-	-	2,434.12	H

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Family group comparison

Roads, highways and winter maintenance performance indicator standings 2019/20

Name of authority	City of York Council									
PIN	8175									
Family group	H3									
Performance indicator	Number in group	Highest in group	Average for group	Lowest in group	Your output/score	Standing in group	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
All asset types amalgamated performance indicators Financial										
PI 15a - Percentage of total roads/highways function cost (revenue and capital) spent directly on roads/highways repairs	14	91.73%	69.29%	9.78%	9.78%	14	84.12%	4	87.51%	H
PI 16 - Percentage of actual maintenance expenditure (carriageways and footways) which is planned	14	100.00%	75.60%	50.70%	-	-	84.01%	-	97.13%	H
PI 17 - Percentage of actual maintenance expenditure (carriageways and footways) that is reactive	13	42.36%	19.53%	2.87%	42.36%	13	14.67%	4	6.54%	L
PI 52 - Percentage of actual maintenance expenditure (carriageways and footways) that is routine	10	21.81%	8.11%	1.80%	-	-	-	-	-	N
PI 35 - Client cost ratio	18	54.42%	24.36%	7.01%	29.16%	-	-	-	-	N
PI 36a - Ratio of annual claims costs to structural expenditure (pence per £)	10	1.92	0.74	0.01	-	-	0.12	-	0.01	L
All asset types amalgamated performance indicators Staff absence										
PI 54a - Percentage staff absence - All staff	5	7.15%	4.47%	1.61%	-	-	-	-	1.61%	L
All asset types amalgamated performance indicators Third party claims										
PI 31a - Percentage change in number of non repudiated third party claims in last 3 years compared to previous 3 year period	12	46.27%	-12.81%	-100.00%	-	-	-28.38%	-	-49.43%	L

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Whole service comparison

Roads, highways and winter maintenance performance indicator standings 2019/20

Name of authority	City of York Council									
PIN	8175									
Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
Carriageway asset performance indicators Safety										
PI 03a - Percentage of emergency (cat 1) defects made safe within response times	42	100.00%	89.58%	29.41%	99.19%	14	100.00%	2	100.00%	H
PI 03b - Percentage of emergency (cat 1) and "find & fix" defects made safe within response times	42	100.00%	92.45%	29.41%	99.19%	17	99.99%	2	100.00%	H
PI 39a - Percentage of safety inspections completed on time	45	100.00%	93.42%	59.03%	-	-	100.00%	-	100.00%	H
PI 39b - Percentage of planned km of safety inspections completed	35	100.00%	97.13%	45.29%	-	-	100.00%	-	100.00%	H
PI 114 - Percentage of maintained network subject to salting regime	54	82.16%	44.15%	19.66%	-	-	49.25%	-	56.56%	H
PI 62 - Kg of salt used per km of road treated	37	262.39	100.14	15.15	-	-	-	-	-	N
Carriageway asset performance indicators Condition/Asset preservation										
PI 40 - Percentage of carriageway length to be considered for maintenance treatment (Scotland only)	30	54.17%	34.98%	21.20%	-	-	-	-	-	N
PI 41a - Percentage of carriageway length treated	53	8.01%	3.50%	0.11%	2.41%	-	-	-	-	N
PI 41b - Percentage of carriageway length treated (calculated from treatment types)	56	9.77%	3.79%	0.63%	2.41%	-	-	-	-	N
PI 41c - Percentage of carriageway square metres treated (calculated from treatment types)	56	12.50%	4.00%	0.79%	2.97%	-	-	-	-	N
PI 02b - Condition of principal roads (England and Wales only)	29	5.90%	2.79%	0.00%	-	-	2.00%	-	1.00%	L
PI 02c - Condition of All non principal roads (England and Wales only)	28	15.90%	5.65%	1.00%	8.26%	22	2.20%	4	1.70%	L
PI 02e - Condition of non principal roads (Class B -England and Wales only)	30	21.85%	4.16%	0.00%	21.85%	30	2.17%	4	1.36%	L
PI 02f - Condition of non principal roads (Class C -England and Wales only)	29	27.73%	6.50%	0.00%	27.73%	29	2.40%	4	1.10%	L
PI 02g - Condition of unclassified roads (England and Wales only)	28	51.80%	17.17%	0.00%	27.87%	25	8.75%	4	4.00%	L
PI 02d - Condition of 'A' class carriageways (Scotland only)	30	41.59%	27.77%	15.50%	-	-	22.59%	-	17.32%	L
PI 02h - Condition of 'B' class carriageways (Scotland only)	30	61.73%	30.62%	18.45%	-	-	24.08%	-	20.30%	L
PI 02i - Condition of 'C' class carriageways (Scotland only)	30	57.25%	33.40%	13.80%	-	-	25.76%	-	18.98%	L
PI 02j - Condition of unclassified carriageways (Scotland only)	30	58.40%	38.01%	21.30%	-	-	32.01%	-	30.10%	L
PI 28 - Number of emergency (cat 1) defects per km of maintained carriageway	46	1.27	0.30	0.00	0.16	27	0.03	3	0.01	L
PI 29 - Percentage change in number of emergency (cat 1) defects	51	258.33%	3.96%	-99.69%	19.23%	33	-49.52%	3	-77.68%	L
PI 34 - Percentage of urgent (cat 2 high) defects repaired within timescale	46	100.00%	74.80%	13.05%	54.44%	37	95.05%	4	98.94%	H

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Whole service comparison

Roads, highways and winter maintenance performance indicator standings 2019/20

Name of authority	City of York Council									
PIN	8175									
Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
Carriageway asset performance indicators Third party claims										
PI 31b - Percentage change in number of non repudiated third party claims in last 3 years compared to previous 3 year period (carriageways)	41	75.00%	-4.13%	-56.52%	-	-	-23.92%	-	-28.66%	L
Carriageway asset performance indicators Financial										
PI 15b - Percentage of total carriageways function cost (revenue and capital) spent directly on carriageway repairs	49	100.00%	79.85%	26.05%	-	-	-	-	-	N
PI 42a - Total carriageway maintenance expenditure by carriageway network length	55	£13,910	£5,612	£534	£7,458	-	-	-	-	N
PI 42b - Carriageway contractor maintenance expenditure by carriageway network length	53	£9,995	£4,798	£751	£7,168	-	-	-	-	N
PI 42c - Total carriageway maintenance expenditure by square metres of carriageway area treated	53	£67.80	£27.09	£4.50	£36.06	-	-	-	-	N
PI 44 - Actual investment as a percentage of steady state figure (Scotland only)	24	139.84%	73.47%	26.16%	-	-	-	-	-	N
PI 23 - Percentage of roads/highways fabric maintenance expenditure that was spent on carriageways	47	99.22%	85.61%	52.85%	-	-	-	-	-	N
PI 32 - Service cost per gully	44	£59.17	£15.77	£4.81	£30.04	39	£7.05	4	£5.40	L
PI 43 - Total cost for carriageway winter maintenance treatment over the entire winter period divided by the total carriageway network length	53	£2,102.31	£828.55	£106.70	£459.44	-	-	-	-	N
PI 57a - Total cost per kilometre of carriageway travelled for precautionary treatment	44	£281.54	£47.16	£0.77	£0.77	1	£10.22	1	£6.57	L
PI 57b - Total cost per kilometre of carriageway treated for precautionary salting	43	£479.05	£58.25	£1.28	£1.28	1	£17.36	1	£10.20	L
PI 36b - Ratio of annual carriageway claims costs to structural expenditure (pence per £)	42	5.83	0.72	0.00	-	-	0.07	-	0.01	L
PI 63 - Total expenditure by carriageway network length	56	£30,081.73	£9,936.54	£1,529.38	£12,443.36	-	-	-	-	N
Footway asset performance indicators Safety										
PI 45a - Percentage of emergency (cat 1) defects made safe within response times	37	100.00%	90.28%	27.78%	100.00%	1	100.00%	1	100.00%	H
PI 46a - Percentage of safety inspections completed on time	37	100.00%	89.17%	41.32%	-	-	100.00%	-	100.00%	H
PI 46b - Percentage of planned kilometres of safety inspections completed	28	100.00%	97.66%	75.00%	100.00%	1	100.00%	1	100.00%	H
PI 113 - Percentage of total footways subject to precautionary salting treatment	49	33.05%	5.89%	0.00%	5.62%	19	10.86%	2	16.91%	H
Footway asset performance indicators Condition/Asset Preservation										
PI 47 - Percentage of footway length to be considered for maintenance treatment	44	72.25%	20.69%	0.00%	2.76%	-	-	-	-	N
PI 48a - Percentage of footway length treated	45	8.09%	0.97%	0.00%	-	-	-	-	-	N

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Whole service comparison

Roads, highways and winter maintenance performance indicator standings 2019/20

Name of authority PIN	City of York Council									
	8175									
Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
PI 48b - Percentage of footway length treated (calculated from treatment types)	50	3.25%	0.71%	0.00%	-	-	-	-	-	N
PI 48c - Percentage of footway square metres treated (calculated from treatment types)	52	8.04%	1.02%	0.00%	0.16%	-	-	-	-	N
Footway asset performance indicators Third party claims										
PI 31c - Percentage change in number of non repudiated third party claims in last 3 years compared to previous 3 year period (footways)	35	61.90%	-12.40%	-70.59%	-	-	-28.33%	-	-41.03%	L
Footway asset performance indicators Financial										
PI 15c - Percentage of total footways function cost (revenue and capital) spent directly on footway repairs	48	100.00%	78.73%	34.52%	78.24%	-	-	-	-	N
PI 49a - Total footway maintenance expenditure by footway network length	47	£2,026.48	£835.94	£264.32	£856.50	-	-	-	-	N
PI 49b - Total footway contractor maintenance expenditure by footway network length	46	£2,291.62	£755.37	£168.60	£670.14	-	-	-	-	N
PI 49c - Total footway maintenance expenditure by square metres of footway area treated	47	£334.73	£93.06	£9.35	£89.78	-	-	-	-	N
PI 24 - Percentage of roads/highways fabric maintenance expenditure that was spent on footways	47	47.15%	14.39%	0.78%	-	-	-	-	-	N
PI 50 - Total cost for footway winter maintenance treatment over the entire winter period divided by the total footway network length	27	£509.29	£142.10	£0.70	£40.87	-	-	-	-	N
PI 58 - Total cost per km of footway travelled for precautionary treatment	14	£1,721.48	£486.57	£22.87	£1,090.20	11	£52.90	3	£23.37	L
PI 36c - Ratio of annual footway claims costs to structural expenditure (pence per £)	34	12.91	2.19	0.00	-	-	0.00	-	0.00	L
Traffic management system performance indicators Safety										
PI 55 - Percentage of faults rectified within target time	38	100.00%	95.27%	72.99%	-	-	99.73%	-	100.00%	H
PI 56 - Percentage of faults rectified on first visit	35	100.00%	89.71%	59.93%	-	-	96.15%	-	99.17%	H
Bridges and structures performance indicators Safety										
PI 300 - Percentage of principal inspections completed on time	46	100.00%	73.14%	0.00%	-	-	100.00%	-	100.00%	H
PI 301 - Percentage of general inspections completed on time	50	100.00%	86.09%	0.00%	-	-	100.00%	-	100.00%	H
Bridges and structures performance indicators Condition/Asset Preservation										
PI 302 - Bridge stock condition indicator - average BSCLav	52	98.66	85.26	67.80	-	-	90.05	-	91.04	H
PI 303 - Bridge stock condition indicator - critical BSCLcrit	52	96.79	75.32	59.10	-	-	81.70	-	83.21	H

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Whole service comparison

Roads, highways and winter maintenance performance indicator standings 2019/20

Name of authority PIN	City of York Council									
	8175									
Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
Bridges and structures performance indicators Functionality										
PI 304 - Percentage of council owned bridges failing European standards	49	12.09%	2.59%	0.00%	-	-	0.35%	-	0.00%	L
PI 305 - Percentage of council road bridges with unacceptable height, weight or width restrictions	44	8.70%	1.71%	0.00%	-	-	0.26%	-	0.00%	L
Bridges and structures performance indicators Financial										
PI 306 - Annual budget Allocated as percentage of cost of identified work (from AMP) - Scotland only	20	100.00%	26.44%	1.03%	-	-	-	-	-	N
PI 307 - Percentage of Allocated budget spent per annum (Scotland only)	26	147.78%	77.47%	22.66%	-	-	-	-	-	N
PI 308 - Cost of identified potential work as percentage of total structures valuation - Scotland only	21	35.00%	6.15%	0.15%	-	-	-	-	-	N
All asset types amalgamated performance indicators Customer service										
PI 37 - Percentage of customer enquiries / requests for service closed off within council's own identified response times	31	100.00%	80.15%	37.14%	-	-	96.54%	-	98.35%	H
PI 61 - Percentage of enquiries made under the Freedom of Information Act that were dealt with within the Allowable time	45	100.00%	92.78%	52.94%	-	-	100.00%	-	100.00%	H
PI 208a - Taking everything into account, % of respondents satisfied overall with the service provided	8	34.74%	23.51%	15.22%	-	-	30.30%	-	34.74%	H
All asset types amalgamated performance indicators Safety										
PI 59 - Percentage of emergency (cat 1) defects made safe within response times (carriageways and footways)	48	100.00%	88.35%	22.22%	99.53%	14	99.80%	2	100.00%	H
PI 60 - Km inspected per Safety Inspector (carriageways and footways)	25	3,537.57	1,350.16	192.80	-	-	1,986.99	-	2,910.32	H
All asset types amalgamated performance indicators Financial										
PI 15a - Percentage of total roads/highways function cost (revenue and capital) spent directly on roads/highways repairs	49	99.09%	71.29%	9.78%	9.78%	49	84.12%	4	87.74%	H
PI 16 - Percentage of actual maintenance expenditure (carriageways and footways) which is planned	47	100.00%	73.68%	39.44%	-	-	84.01%	-	92.55%	H
PI 17 - Percentage of actual maintenance expenditure (carriageways and footways) that is reactive	50	50.00%	18.70%	0.38%	42.36%	47	10.53%	4	2.70%	L
PI 52 - Percentage of actual maintenance expenditure (carriageways and footways) that is routine	38	21.81%	7.90%	1.80%	-	-	-	-	-	N
PI 35 - Client cost ratio	55	71.31%	26.54%	2.61%	29.16%	-	-	-	-	N

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Whole service comparison

Roads, highways and winter maintenance performance indicator standings 2019/20

Name of authority	City of York Council									
PIN	8175									
Performance indicator	Number in service	Highest in service	Average for service	Lowest in service	Your output/score	Standing in service	Top quartile mark	Quartile achieved	Ten percentile mark	High/Low/Neutral
PI 36a - Ratio of annual claims costs to structural expenditure (pence per £)	38	9.34	1.12	0.01	-	-	0.12	-	0.03	L
All asset types amalgamated performance indicators Staff absence										
PI 54a - Percentage staff absence - All staff	16	16.33%	5.15%	0.00%	-	-	2.50%	-	1.61%	L
All asset types amalgamated performance indicators Third party claims										
PI 31a - Percentage change in number of non repudiated third party claims in last 3 years compared to previous 3 year period	43	60.00%	-9.17%	-100.00%	-	-	-23.93%	-	-32.18%	L

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